Resetting the password for your PALS Online account

If you have forgotten your password or would like to reset it to something new for any reason, go to the PALS Online homepage by typing www.palsk8.com into the address bar of your internet browser.

Click the “Forgot your password?” link on this page. You can also find a “Forgot your password?” link on the CaseNEX login page after you click on “Click here to log in” as a returning user.

Enter the email address associated with your PALS Online account and click “Send Reset Instructions.”

You will receive a system generated email from donotreply@casenex.com. When the email verification message arrives in your inbox, click the link in the email to complete the password reset process.

If you don’t receive an email in your inbox, please check your spam or junk folder.

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